

Lender	Current Stance	Process	Product Transfers allowable?	Change to Interest Only
Accord	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please visit the following link - https://www.accordmortgages.com/existing-customers/paymentholiday/index.html	Yes	Case by case
Aldermore	Call lender to discuss	Please call 01733 821 388 or email collections@aldermore.co.uk to discuss this further.	No	Yes
Bank Of Ireland/Post Office	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please call 0800 1699722 or complete the form on the following link https://www.bankofirelanduk.com/mortgages/existing-customer/coronavirus-support/	TBC	Yes
Barclays	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please use the following link to complete the online form - http://www.barclays.co.uk/	No	Case by case
Bath BS	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please call 0800 1699722 or complete the form on the following link: https://www.bankofirelanduk.com/mortgages/existing-customer/coronavirus-support/	TBC	Yes
Bluestone	Yes, 3 month payment holiday available for customers affected by Coronavirus	Link	N/A	N/A
Buckinghamshire	Yes, 3 month payment holiday available for customers affected by Coronavirus	Applicant to provide written confirmation that they are fully aware of the process that they are undertaking and email to mortgages@bucksbs.co.uk	No	Yes
Cambridge	Yes, 3 month payment holiday available for customers affected by Coronavirus	TBC	TBC	TBC
Coventry	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please visit following link and complete online form for contact here.	Yes	TBC
Darlington	Yes, 3 month payment holiday available for customers affected by Coronavirus	Email: customersupport@darlington.co.uk Title email 'Payment holiday' and provide all account details	TBC	TBC
Digital Mortgages	TBC	TBC	TBC	TBC
Dudley	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please call: (customer to contact) 01384 231414 or email: mortgages@dudleybuildingsociety.co.uk .	No	No
Earl Shilton	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please call 01455 844422, Use the following link to request a call back https://www.esbs.co.uk/contact-us-2/ or email enquire@esbs.co.uk	Customer can extend existing product	Yes

Family BS	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please follow the link https://familybuildingsociety.co.uk/holiday to request a call back	Yes	Yes
Fleet	Yes, 3 month payment holiday available for customers affected by Coronavirus	Link	N/A	TBC
Foundation	Yes, 3 month payment holiday available for customers affected by Coronavirus	Applicant to call - 0344 770 8030	N/A	TBC
Furnace	TBC	TBC	TBC	TBC
Gatehouse Bank	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please use the following link https://www.gatehousebank.com/personal/payment-request-holiday-form to request a call back	TBC	TBC
Hanley	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please call 01782 255000, option 6 or send this form https://www.thehanley.co.uk/existing-customer-affordable-assessment-form/ to customerservices@thehanley.co.uk	TBC	TBC
Harpenden	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please call 01582 463133to discuss this further	TBC	Yes
Hinckley & Rugby BS	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please follow this link: https://www.hrbs.co.uk/contact/	Yes	Case by Case
Hodge Lifetime	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please email lendingsupport@hodge.co.uk or call 0800 138 9109 to discuss	No	Yes
HSBC	TBC	TBC	TBC	TBC
Ipswich	TBC	TBC	TBC	TBC
Ipswich BS	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please use the following -0330 123 0773 paymentqueries@ibs.co.uk	TBC	TBC
Kensington	Yes, 3 month payment holiday available for customers affected by Coronavirus	TBC	Apply as remortgage	TBC
Keystone	TBC	TBC	TBC	TBC
L&G Home finance	TBC	TBC	TBC	TBC
Landbay	TBC	TBC	TBC	TBC
Leeds BS	TBC	TBC	TBC	TBC
Leek United	TBC	Please call one of the following numbers - Consumer 0808 169 6680 Brokers 0808 281 9309	Yes	Yes
Lloyds Banking Group	Yes, 3 month payment holiday available for customers affected by Coronavirus	Halifax - Please use the following link https://www.halifax.co.uk/mortgages/existing-customers/payment-holidays/?WT.ac=PaymentHoliday BM Solutions - Please call 0345 300 2627 Option 5, Option 2, Option 1 (specific to payment holiday) Scottish Widows - Please call 0800 001 5145	Yes	Yes

Marsden	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please call 01282 440 500 to discuss	Case by case	No
Mansfield	TBC	TBC	TBC	TBC
Melton	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please call 01664 414141 to discuss	Yes	Yes
Metro	TBC	TBC	TBC	TBC
Natwest	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please visit the following link - https://personal.natwest.com/personal/mortgages/existing-customers.html#repaymentholiday	TBC	TBC
Nationwide/TMW	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please visit the following link https://portal.nationet.com/Forms/Bespoke/Mortgages/PaymentHoliday	No	Case by case
Newbury	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please call 01635 555 700 to discuss further	Yes	Yes
Newcastle	Yes, 3 month payment holiday available for customers affected by Coronavirus	TBC	Yes	TBC
Nottingham	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please email customer.services@thenottingham.com using the heading Covid 19 Payment Holidays and include all mortgage account details	Yes	Case by case
One Savings Bank	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please email recoveries@krbs.com with the heading Covid 19 an provide full mortgage account details	TBC	No
Paragon	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please email btcls@paragonbank.co.uk with the heading Covid 19 payment holiday and include full mortgage account details	N/A	N/A
Penrith BS	TBC	TBC	No	TBC
Pepper Money	Yes, 3 month payment holiday available for customers affected by Coronavirus	Customer to contact Pepper Money Directly- 03333 701 101	No	No
		9am - 5.30pm / Mon - Fri- https://www.pepper.money/intermediary/submit-your-case/discuss-case		
Platform	Yes, 3 month payment holiday available for customers affected by Coronavirus	TBC	Yes	TBC
Precise	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please email: collectionenquiries@precisemortgages.co.uk Please include mortgage account number and a brief summary of your enquiry. Precise will contact asap, within 5 days	Yes	TBC
Principality	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please visit the following link and complete the online form - https://brokers.principality.co.uk/2XDW-10SHB-4LH7HU-MUQRE-1/c.aspx	Yes	TBC

Reliance Bank	Yes, 3 month payment holiday available for customers affected by Coronavirus	Email Mortgages Mailbox with name, postcode, account number and circumstance- mortgages@reliancebankltd.com	TBC	Case by case
Saffron	TBC	TBC	TBC	TBC
Santander	Yes, 3 month payment holiday available for customers affected by Coronavirus	Applicants to call 0800 023 4603	TBC	Case by case
Skipton	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please email PaymentHolidayRequests@skipton.co.uk and provide mortgage account number and best number for return contact	TBC	Case by case
Stafford Railway	TBC	TBC	TBC	TBC
State Bank of India	TBC	TBC	TBC	TBC
Swansea	Yes, 3 month payment holiday available for customers affected by Coronavirus	applicants to call 01792 739110 to discuss	Case by case	Case by case
Teachers	Yes, 3 month payment holiday available for customers affected by Coronavirus	Reviewed individually.	Reviewed individually.	TBC
		Either call our office on 0800 378669	Call: 0800 378669	
		or email customersupport@teachersbs.co.uk	Email: customersupport@teachersbs.co.uk	
The Mortgage Lender	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please call 0344 257 0427 and speak to the dedicated staff to discuss this	N/A	N/A
Tipton	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please visit following link and complete online form for contact - www.thetipton.co.uk/contact-us/	Case by case	Case by case
Together	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please use the following link - togethermoney.com/existing-customers/make-a-general-account-enquiry/	Yes	No
TSB	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please visit the following link - www.tsb.co.uk/mortgages/existing-customers/flexible-features/	TBC	TBC
Vernon	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please call 0161 429 4306 to discuss	TBC	TBC
Vida Home Loans	Yes, 3 month payment holiday available for customers affected by Coronavirus	please call 0344 892 0155 to discuss further	No	NO
Virgin/Clysdale	Yes, 3 month payment holiday available for customers affected by Coronavirus	Please visit the following link - www.virginmoney.com/coronavirus	Yes	Case by case
West Brom	Yes, 3 month payment holiday available for customers affected by Coronavirus	lease visit the following link - www.wbfi.co.uk/	TBC	TBC

Zephyr Home Lease	TBC	TBC	TBC	TBC
----------------------	-----	-----	-----	-----